

6 follower terminal and the live agent at the guide
7 terminal.

1 34. (NEW) The method of claim 33 wherein the call
2 includes audio and video communications.

1 35. (NEW) The method of claim 11 wherein the browsing
2 command is encrypted.

1 36. (NEW) The method of claim 11 wherein the browsing
2 command sent from the guide terminal to the follower
3 terminal is sent in response to a request from the guide
4 terminal.

1 37. (NEW) The method of claim 33 wherein the browsing
2 command is sent and received during the call.

1 38. (NEW) The method of claim 23 wherein the act of
2 determining whether access to content associated with a
3 browsing command is permitted includes

4 i) determining whether or not the browsing command
5 includes a resource locator that has a NO GO status
6 based on at least one of first rules regarding
7 resource locators and a first list of resource
8 locators;

9 ii) if it is determined that the browsing command
10 includes a resource locator that has a NO GO status,
11 then

12 A) setting a status to NO GO,

13 B) determining whether or not the browsing
14 command includes a resource locator that has a GO
15 status based on at least one of second rules

16 regarding resource locators and a second list of
17 resource locators, and
18 C) if it is determined that the browsing command
19 includes a resource locator that has a GO status,
20 then setting the status to GO; and
21 iii) requesting the content associated with the
22 browsing command if the status is GO.

Q' 1 39. (NEW) The method of claim 29 wherein the act of
2 determining whether access to content associated with a
3 browsing command is permitted includes
4 i) determining whether or not the browsing command
5 includes a resource locator that has a NO GO status
6 based on at least one of first rules regarding
7 resource locators and a first list of resource
8 locators;
9 ii) if it is determined that the browsing command
10 includes a resource locator that has a NO GO status,
11 then
12 A) setting a status to NO GO,
13 B) determining whether or not the browsing
14 command includes a resource locator that has a GO
15 status based on at least one of second rules
16 regarding resource locators and a second list of
17 resource locators, and
18 C) if it is determined that the browsing command
19 includes a resource locator that has a GO status,
20 then setting the status to GO; and
21 iii) requesting the content associated with the
22 browsing command if the status is GO.--